

# Environmental & Sustainability Policy

## Isle of Wight Hotels Ltd

So, here's the things.... we're not perfect!

But rest assured, we love our Island and know how fortunate we are to be located in one of the UK's most stunning natural environments.

With this in mind, you should know we are 110% committed to a policy of sound and responsible environmental management and that we're working continuously to minimize our carbon footprint.

### **Background**

We are proud to be a family business and we are passionate about making sure this beautiful place is here to enjoy for generations to come.

Sustainability is widely demanded by our customers; therefore, we have incorporated this into our daily operations.

We want you to have the perfect stay with us, knowing that your holiday environment is being cared for by us in as many ways as we can!

### **Our Green Objectives**

- To minimize our carbon footprint by improving our environmental and sustainable performance year on year
- To ensure optimal waste management and to reduce the amount of waste we send to landfill
- To encourage our guests and employees to get on board
- To always comply with relevant environmental legislation and to take a proactive approach to future and anticipated requirements and obligations

### **Our Hotel**

- We monitor our energy consumption very closely
- We are in the process of replacing all bulbs throughout our hotels with LED lights
- All glass and cardboard is recycled
- We are working with our suppliers to reduce transport and packaging while increasing the usage of environmentally friendly products and supplies
- We recycle, upcycle, re-use, sell or donate to charity our old furniture
- Old dishcloths, tea towels and towels are donated to local garages
- Old bed linen is used in staff accommodation or donated to local charities
- We buy in bulk wherever and whenever possible, in every department

## **Our Bedrooms**

- Don't knock us.... we don't change your bed linen daily!  
If you are staying a week or more, we will change the bed linen after your 4<sup>th</sup> night. If you are here for a short break, we won't change your bed linen at all
- Kettles are of a 1 litre capacity or less to save energy boiling water that is not required
- Kettles are low watt
- We use low energy bulbs where possible

## **Our Bathrooms**

- To reduce detergent and water usage, towels are provided for the duration of a guests stay. If you are staying a week or more, we will change your towels after the 4<sup>th</sup> night. Imagine if every guest was provided with fresh towels every day, the impact this would have – you wouldn't do it at home, so why expect it in a hotel?!
- We are currently sourcing recycled toilet rolls – watch this space
- We are discussing alternatives to single use toiletries at board level at this time – watch this space

## **Reception**

- We have an online and telephone booking system which enables us to send all correspondence via email, thereby reducing paper and postage miles
- Guests are able to view bedrooms, facilities and availability online thereby reducing print materials
- Paper is re-cycled when possible
- Printer cartridges are sent away for recycling
- Batteries are collected for recycling
- We purchase recycled and reconditioned printer cartridges
- We have started to print double sided wherever possible

## **Food & Beverage**

- We use a local butcher for our meat and poultry supplies
- We use locally sourced products wherever possible
- To the best of our knowledge, all our products are GM free

## How you can help....

### CONSERVE ENERGY

- Turn all lights off in your accommodation & en-suite bathroom when you go out for the day
- When possible close the windows and doors and draw the curtains rather than turn up the heating
- Turn the TV sets off at the plug rather than leave on standby
- Only boil the amount of water you need in the kettle
- Unplug your mobile phone charger immediately after use or switch off at the plug socket when in the plug but not in use

### BE WATER WISE

- 6 litres of water is wasted per minute if the tap is left running while brushing your teeth. The UK has rising costs for water treatments and flood defences, so we encourage you to be water wise during your stay and turn off the taps when not in use or when doing the simple things such as brushing your teeth

### RECYCLE

- Please hand your newspapers to reception and return / take any glass bottles to the bar for recycling
- Please use your bedroom bin for general waste that cannot be recycled only

### GIVE THE CAR A REST

- Getting to the Isle of Wight couldn't be easier and we encourage you to leave the car at home the next time you pay us a visit.
- If you come by bicycle, we will gladly store this on site in a locked area overnight for you
- Once you are here, leave your keys at home and enjoy a drink or 2 while using our fabulous network of buses and trains. Alternatively, [www.wightcyclehire.co.uk](http://www.wightcyclehire.co.uk) offer premium bike hire and will even deliver and collect your bike for you!

### EAT LOCAL

- If you are staying the hotel, save on petrol and book in for breakfast and dinner in our fabulous on-site restaurant complete with sea views.

### RESPECT NATURE / OUR BEACHES

- You would not believe the amount of litter we see left on the beach every day here in Freshwater Bay! Help us to look after our stunning landscape and coastline, and protect our local wildlife, by taking all your rubbish home with you after a day on the beach or by using local litter bins. If the nearest local litter bin is full, please don't leave your rubbish on top of it or on the pavement beside it....
- Why not pick up 3 pieces of plastic every time you go to the beach. If all of our guests did this, how much plastic do you think we'd collect in a year?